



New “No Show” Policy

Effective March 1, 2017

To help ensure that appointments are available for all patients in need of care the Health Clinic has implemented a policy to deter “No-Shows”.

Any patient with three (3) No-Shows within a six (6) month time period will be placed on a “same-day call status” for a period of six (6) months. Any patient on “same-day call status” will not be allowed to schedule appointments in advance, and must call the day they want to be seen by the physician and ask if there is an available appointment. If there is no available appointment, then the person would have to call the next day, and so forth, until there is an available same day appointment.

At the end of the “same-day call status”, a patient will be eligible for scheduling appointments in advance, and the number of No-Shows for the patient will reset to zero.