

Dear Solid Waste Customer,

The Poarch Creek Indians Utilities Authority (PCIUA) would like inform you of a change in the way your Solid Waste service will be carried out. PCIUA will no longer be picking up bagged garbage from any customers. All customers will be issued a 96 gallon garbage tote or have dumpsters placed near your residence for you to use. All rental units except Willow Creek and most office buildings will be using dumpsters placed as conveniently as possible within your subdivision or complex. All outlying customers will be issued a 96 gallon garbage tote that you will be responsible for replacing if damage, lost or stolen. Please understand that the reason for this change is to help improve service and make it more comparable to other local providers. If you have a complaint about the location or the change to the dumpster format in the subdivisions please understand that Tribal Administration, Housing, and PCIUA all came to an agreement about how to proceed. PCIUA's Unauthorized Usage Policy states the amount of fees that will be assessed and other possible consequences if dumpsters are abused or misused. A copy of the policy is available at PCIUA's offices.

What not to put in 96 gallon totes or Dumpsters:

1. Substances hazardous to health such as toxic or corrosive materials or liquids
2. Any liquids of any kind whether contained or not
3. Cans, drums or other containers of any kind unless they are empty and crushed; so incapable of carrying any liquid
4. Medical waste of animal carcasses of any kind or quantity
5. Any other material not listed above however considered unsuitable for containment e.g. malodorous waste; Including but not limited to: asbestos, paint, tires, gas bottle, fridges, freezers, TVs, fluorescent tubes, light bulbs, vehicle batteries, computer monitors, liquids and solvents.
6. Extremely heavy materials such as dirt, rock, or concrete
7. Fill any dumpster higher than the top of its sides and in such a manner as to prevent spillage of material from the refuse dumpster either while stationary or in transit.
8. Light fires in the dumpster
9. Furniture or bulky items